

March 19, 2020

In response to the evolving Coronavirus (COVID-19) outbreak, Campus Police is announcing the following changes to normal business at the Bristol Community College Police office and officer face-to-face responses. **Please take a few minutes to review these temporary changes.**

These changes will go into effect immediately and will remain in effect until further notice. We would like to do everything we can to keep our first responders healthy so that they can all continue to serve the Bristol Community College community.

OFFICERS WILL ALWAYS RESPOND TO CRIMES OF VIOLENCE, CRIMES AGAINST PERSONS AND CRIMES IN PROGRESS.

- For emergencies on campus, please **dial x3911** from a campus phone, or if needed, **9-1-1** from a cell phone.
- For routine police business, or to report a crime, you may call our business line, **774.357.2218**.

PUBLIC ACCESS: Walk-in service for non-emergencies is suspended at this time and we ask that you call the Campus Police business line instead. As a temporary change, non-emergency matters may be reported over the phone and an officer will be assigned to speak with you. This applies to a variety of less serious offenses that ARE NOT IN PROGRESS. In these cases, officers will be utilizing email for statements or photos that may be needed for the report.

In the event that you need to come to the office, please utilize the service window in the hallway. If you need to speak directly to an officer, we will take the appropriate steps, such as following the 6-foot social distance rule as recommended by CDC.

IF YOU NEED US, CALL US. While we are making a temporary change to the method of service, we remain committed to the same high level of service that the Bristol community has come to know. Please be assured, that the Bristol Community College Police Department is here for you.

RECORDS REQUESTS must be made via telephone or email. In-person requests and pick-ups at the office have been suspended. To request a police record, please call the business line (774-357-2218) or visit [Campus Police Forms](#)

OFFICER RESPONSE TO YOUR OFFICE OR OTHER CAMPUS LOCATIONS: If not an emergency, similar to visiting our office, if we need to respond to your location, we will attempt to follow the same guidelines. Responding officers will use the 6-foot social distance norm while speaking with you. You may be asked to step outdoors, or into a common area or larger office space. Maintaining this protocol will maximize the health and safety of the community. Prior to responding, an officer may call you in order to have a

brief discussion to determine whether the issue can be handled over the phone.

Thank you for your understanding during this challenging time.

Sincerely,

Chief Nataly

Mark Nataly | *Chief of Police & Preparedness*

Bristol Community College | 777 Elsbree Street, Fall River, MA 02720 | D110
774.357.2218

The latest information, recommendations and guidelines can be found below:

- For Bristol Community College-related Coronavirus updates, cancellations, information, resources and previously distributed messaging please visit <http://www.bristolcc.edu/coronavirus>
- [MA Department of Public Health](#)
- [Centers for Disease Control & Prevention](#)